

VÍZUM.SK MIGRAČNÉ A VÍZOVÉ

# CONDITIONS FOR THE PROCESSING OF PERSONAL DATA GDPR PURSUANT TO ACT 18/2018 COLL.

PORADENSTVO

# 1. The controller of personal data:

The controller of personal data, i.e. the entity that processes the personal data of the data subject, is **MTS Consulting, s.r.o.**, with its registered office at Púchovská 8, Bratislava - district Rača 831 06, ID: 53 526 864 (hereinafter referred to as "Operator").

We value the privacy of all persons and respect their right to the protection of personal data. The Controller proceeds with the processing of personal data in accordance with act No. 18/2018 Coll., on the protection of personal data and on amendments to certain laws of data subjects by Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation), (hereinafter referred to as the General Data Protection Regulation).

"The Law").

In connection with our activities, we process personal data for various purposes. In particular, the processing of personal data is necessary according to a special regulation or an international treaty by which the Slovak Republic is bound.

The Controller processes personal data only on legal bases: – performance of a contract or pre-contractual measures, – fulfilling our legal obligation under a special regulation;

- the performance of a task carried out in the public interest;

- the fulfilment of our legitimate legitimate legitimate interests, unless those interests are outweighed by the legitimate interests of the data subject;

- where this is necessary to protect the life, health or property of the data subject or of another natural person. In other cases, we process the personal data of the data subjects only with the consent of the data subject, which the data subject can revoke at any time.

# 2. Purposes and legal basis for the processing of personal data:

In the event of the existence of a contractual relationship of the data subject with the Controller, the Controller processes the personal data of the data subjects on the basis of the legal title of the contract, to the extent necessary for the fulfilment of the purposes of this contract.

The Controller processes personal data of data subjects on the basis of the legal title of the legitimate interest or the consent of the data subject in order to deal with complaints, handling deficiencies and surveys, only to the extent of the name, surname, address, e-mail, telephone number, the processing of which is necessary to achieve the above mentioned.

In the event that the data subject voluntarily communicates his/her personal data to the Controller without the prior action of the Controller, these personal data will be processed by the Controller to the extent necessary on the basis of the legal title of the legitimate interest (in particular for the purpose of assessing the data subject's request and providing a reply to the data subject).

# Personal data are processed by MTS Consulting, s.r.o. for the purpose of

- invoicing of supplied services
- sending e-mail offers of products to MTS Consulting, s. r. o.
- contact on social networks
- drafting of the contract, recovery of receivables
- MTS Consulting, s. r. o. will not disclose personal data to third parties, except only in the case of use of such service by the Customer:
- MAESTRO, s.r.o., Matejkova 3272/9, Bratislava 84105 with ID No.: 35784750 - provision of services in the field of factoring and forfaiting, consulting activity in the field of trade and services, financial leasing, activity of business, organizational and economic consultants and bookkeeping;
- Travel Health Clinic, Tehelná 3120/26, Bratislava 83103 with IČO: 52001733 - tropical medicine outpatient clinic, services related to computer processing of data, transfer of personal data for the purpose of processing outpatient examination of the Customer.
- MojeSidlo s. r. o., Karpatské námestie 10A 831 06
  Bratislava with ID No.: 50412507 services related to computer processing of data, rental property associated with providing other than basic services related to renting;
- Bright Ideas, s. r. o., Žltá 3938/3, 851 07 Bratislava with IČO: 36 819 328 - bookkeeping, automated data processing, business consulting in the scope of free trade, brokerage activity in the scope of free trade, consulting activity in the field of trade, production and services in the scope of free trade
- KVALITNÝ PREKLAD s.r.o., Grösslingova 4 Bratislava, 811
  09, ID No: 51 408 091 mediation of information for translation and interpreting services

- Finportal, a. s., Pribinova 4 Bratislava 811 09, ID No.: 45 469 156 - carrying out the activity of independent financial agent in the following sectors: 1. insurance or reinsurance, 2. capital market, 3. receiving deposits, 4. granting loans and consumer loans, 5. supplementary pension savings, 6. oldage pension savings;

- Martin Chocholáček, ID No: 53467078, L. Novomeského 1216/82, - mediated services in the field of accommodation;

#### Competitions taking place on social networks:

Some competitions may take place in the form of data sharing mainly comments, through the profiles of data subjects on social networks (e.g. the reaction of the data subject to the Operator's fun page via his profile on the Facebook or Instagram social network). In such a case, in order to participate the data subject in the competition and, if any, to declare/publish the winner of the competition (on the Operator's profile page on the social network) and to contact him/her in order to hand over the prize (via direct messages on the social network), the Operator will process the personal data of the data subjects in the scope of the login name in particular. The legal basis for the processing of personal data for purposes is the consent of the data subject in the form of voluntary participation in the competition. In order to hand over the prize to the winners, the Controller may also process other personal data in the scope of name, surname, and residence, which are necessary to achieve the purpose of handing over the prize, based on the legal basis of the consent of the data subject. The data subject may withdraw his/her consent at any time at the contacts of the Controller below. The Controller will process these personal data for the time necessary to achieve the purpose of the competition or until the consent of the data subject is revoked. Once the consent has been withdrawn, the

The Controller further process the personal data for the purpose to which the withdrawal of consent relates. However, even after withdrawing the consent, the Controller may continue to process the personal data of the data subject to a limited extent on the legal basis of a legitimate interest, for the period strictly necessary to prove the validity of the processing of personal data or the exercise of legal claims or to fulfil obligations arising from generally binding legal regulations (as a rule, for 3 years from the withdrawal of consent to the processing of personal data).

### 3. Retention period of personal data:

All personal data are processed only to the extent necessary to fulfil the purposes set out in point 2 of these Terms and Conditions and only for the time necessary to achieve those purposes, but for the longest period specified by or in accordance with the relevant legislation.

Personal data processed by the Controller from the legal basis of consent of the data subject are processed until the withdrawal of consent; However, even after withdrawing the consent, the Controller may process some of these data if there is another legal reason to do so (e.g. to prove the correctness and legality of the procedure for the processing of personal data or for the possibility of defending against legal claims).

Personal data processed by the Controller from the legal basis of legitimate interest or personal data processed by the Controller for the purpose of direct marketing are processed until the data subject objects to the processing of his/her personal data.

#### 4. Identification of recipients of personal data:

The controller may disclose the personal data of data subjects to third parties only in cases where it is imposed or permitted to do so by law or with the consent of the data subject. The Controller shall make personal data available only to the usual extent to processors or other recipients:

- suppliers of external services for the Operator (in particular programming or other support technical services, server services, sending of e-mails, services related to measuring traffic to our site and adapting their content to user preferences),
- the operator of the backup servers or the operator of the technologies used by the Operator, who process them to ensure the functionality of the respective services of the Operator,
- to the extent strictly necessary, legal, economic and tax advisors of the Operator and auditors of the Operator who process them for the purpose of providing advisory services to the Operator.

# 5. Rights of data subjects:

**The right** of access to personal data by the data subject has the right to request from the Controller, upon request, confirmation of whether or not the personal data of the data subject are processed and, if so, to request the provision of information on the processing of personal data concerning the data subject.

The data subject has **the right to rectify** personal data concerning him or her and with regard to the purpose of the processing of personal data and to complete incomplete personal data. In the case of the processing of personal data by virtue of the contract or on the legal basis of the consent of the data subject, the data subject has **the right to the portability** of personal data concerning him/her and which he/she has provided to the Controller in a structured commonly used and machine-readable format, if the personal data of the data subject are processed in an automated form and before the expiry of the period of storage of personal data. The exercise of this right must not have adverse consequences for the rights of other persons.

The data subject has **the right to the destruction of personal data (right to erasure of personal data)** which are the subject of the processing if:

1. personal data are processed in violation of the law, or

2. on the basis of the withdrawal of the consent of the data subject (in the case of processing of personal data on the legal basis of the consent of the data subject);

3. the data subject objects to the processing of personal data processed by virtue of the legitimate interest of the Controller and the legitimate reasons of the Controller do not prevail for the processing of personal data;

4. the personal data are no longer necessary for the purpose for which they were collected or for which they were otherwise processed;

5. after the retention period of the personal data has elapsed.

### The right to the destruction of personal data

pursuant to point 5(d) shall not apply if the processing of personal data is necessary for the Controller to:

- 1. exercise of the right to freedom of expression, or
- 2. exercise of the right to information,
- 3. fulfilment of obligations under Act No. 18/2018 on the protection of personal data and on amendments

other laws (effective from 25.5.2018) or a special regulation,

4. enforcement of a legal claim

5. for archiving purposes, for scientific purposes, for the purpose of historical research or for statistical purposes pursuant to § 78(8), where the law referred to in paragraph 1 is likely to make it impossible or seriously difficult to achieve the objectives of such processing.

#### The right to restrict the processing of personal data if:

 the data subject objects to the accuracy of the personal data for a period enabling the Controller to verify the accuracy of the personal data and, if any , the updating of the personal data,

2. the processing of personal data is unlawful and the data subject objects to the erasure of the personal data and requests the restriction of their use instead,

3. the controller no longer needs the personal data for the purpose of processing personal data, but the data subject needs them to make a legal claim;

4. the data subject objects to the processing of

personal data pursuant to Section 27(1) of Act No. 18/2018 on the protection of personal data and on amendments to other laws (effective from 25.5.2018) until verification that the legitimate reasons on the part of the controller outweigh the legitimate reasons of the data subject.

## Right to object to the processing of personal data:

The data subject has the right to object to the processing of personal data concerning him/her in all cases where the legal title of the processing of personal data is the legitimate interest of the Controller. The data subject has the right to object to the processing of personal data concerning him or her even if such personal data are processed for direct marketing purposes, including profiling, to the extent that it is related to direct marketing.

If personal data are suspected to be processed unlawfully, the data subject has the right to file a proposal for the initiation of proceedings on the protection of personal data with the Office for Personal Data Protection.

If the legal reason for the processing of the personal data of the data subject is his/her consent, the data subject may withdraw such consent free of charge at any time at the e-mail address below. The withdrawal of consent shall be without prejudice to the lawfulness of processing based on consent given prior to its withdrawal. The data subject has the right to withdraw the consent at any time by e-mail at the address **info@vizum.sk** or in writing to the address of the Operator, which is: **MTS Consulting, s.r.o.,** Púchovská 8, Bratislava – Rača 831 06.

All personal data are destroyed by complete removal from the Provider's servers in the event of withdrawal of consent to the processing of personal data, and the data in paper form are shredded with classification **level P-4.** 

Executed and valid from 29.07.2023. (ver 04/2023)

